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# The Role of Social Work in Integrating Mental Health Students in Traditional School Settings: Community Care Approach

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#### **Abstract**

This article introduces critical reflection, embedded in critical social work tradition, as a tool to equip social workers with the skills to integrate mental health K-12 students into mainstream school environments. Using the context of community of care model debate, this article examines the seclusion of students impacted by mental health. It is argued that the isolation of mental health students is a form of oppression and injustice that harms a student's sense of belonging. Therefore, it is recommenced that Social Workers use critical reflection coupled with an intersectional approach as a tool to focus on the interplay and complexity of oppression, inequalities and injustices. The perceived stigma of mental health in school settings require a critical reflection tool, due to the extended isolation of students. This article applies critical reflection and intersectionality to understanding the ideal process of integration for mental health students in a school environment while examining: (1) Student Belonging, (2) Difference and (3) Community Care approach.

**Key Terms:** Community Care, Mental Health, Belonging, Social Work

#### Introduction

In public schools (K-12 grades), students provided with a mental health diagnosis are often served in settings outside of the mainstream student population. Attention provided to students with mental health services occur outside of communion with student-peers. As a result, the social ignorance surrounding mental health and the stigma of difference are amplified by physical isolation. Social workers are important in bridging the understanding and interventions, involving mental health, to education professionals and traditional students. Historically, Social workers held a similar knowledge awareness role in the mental health movement transfer to community care approaches. There are several overlapping similarities in integrating students with mental health services into the mainstream school environments and the 20th century shift to community-based mental health services. The three overlapping concepts are (1) Student Belonging, (2) Difference and (3) Community Care approach.

# Mental Health Problems in Adolescence

In the United States, 20% of adolescents may experience a mental health problem in any given year [1]. Also, 50% of mental health problems are established by age 14 and 75% by age 24 [2]. Researchers estimate that 10% of children and young people (aged 5-6) have a clinically diagnosable mental problem [3]. Mental health functioning of children and youth varies according to gender, presence of disability and household socioeconomic standing (SES).

Research indicates, that adolescence girls have a higher prevalence of depression and eating disorders and engage more in suicidal thoughts and suicide attempts than boys, who are more likely to participate in high-risk behaviors and commit suicide more often [4, 5]. K-12 students with an intellectual disability display behavior which may be symptomatic of mental health or psychological impairment four times more often than their peers; with psychiatric disorders in students with a disability often undiagnosed and untreated [6]. Students' SES (social-economic-status) influences mental health across the lifespan, with socially and economically disadvantaged children and adults found to be most at-risk for both physical and mental health problems [7-10]. It is important to account for within group variability in mental health functioning of students.

There is alarming evidence that support the stability of mental health concerns in students and its longitudinal impact on mental health disorders, crime, delinquency, unemployment, homelessness and suicidal behavior in adulthood [11-14]. Mental health problems in students could be antecedents of chronic, complex, disabling and expensive complications in adult life. For these reasons, early detection and treatment of mental health issues is significant. Research indicate that mental health disorders that are likely to persist into adult life emerge between ages 12 and 25 [15, 16]. Early intervention is preferred due to economical and cost-effectiveness [17]. There is a need for additional understanding of mental health K-12 students [18-20].

School belongingness refer to students' beliefs of being "personally accepted, respected, included, and supported by others in the school social environment" [21], has emerged as an important factor associated with positive health outcomes [22]. A growing body of evidence with typically developing youth supports the interrelationship between school belongingness and positive mental health outcomes. School belongingness and mental health functioning, is the exclusion of students with disabilities in the study samples, despite their presence in the traditional school system. Findings show school belongingness to be negatively associated with emotional stress, suicide attempts, and violence amongst students with learning disabilities [23].

Schools are an ideal setting for efficiently detecting and treating children and adolescents with identified mental health diagnosis because they offer the opportunity to reach large numbers of students [18, 20]. The proposed treatment is the inclusion of mental health services and mental health students into the mainstream school environment. Traditionally, mental health services are placed in discrete areas of the school environment which often result in the

isolation of students receiving mental health supports. Social Workers advocating for mental health service integration can lead to a sense of belonging for students receiving the mental health supports.

# Understanding group difference

Integration describes the process of shifting access to community, between two groups, with the understanding that healthy relationships contribute positive social determinants. Often, the two groups involved are engaged in a relationship divided by social differences and an imbalance of power. All port describes social differences as the barrier to healthy relationships or successful integration. Differences are interpreted through social categories, prejudices and stereotypes. Cognitive processes associated with social categorization facilitate the harm done by prejudices [24]. Prejudice is the fundamental problem of intergroup relations [24]. Allport argued that categories and their attendant stereotypes operate in the service of prejudice, noting that the purpose of stereotypes "is to justify (rationalize) our conduct in relation to that category" [24]. He primarily centered his understanding in racism and ethnic relations. For the social differences between mental health students and traditional students, it is assumed that the functions of prejudice, stereotype and categorization functions the same for disability stigma.

According to Allport, differences come from the existence of a core actual people-group difference which become magnified by prejudices so that the resulting stereotypic beliefs about out-groups are more extreme, negative, and overgeneralized than warranted [24]. Each group started with an observed difference rooted in reality, but these perceptions became negative caricatures of what the groups were actually like. The prejudiced person then comes to invoke group differences as a justification for his/her prejudiced attitude [25]. Although beliefs can be internally challenged, typically "they have the slippery propensity of accommodating themselves somehow to the negative attitude which is much harder to change" (p.13). Krech and Crutchfield [26] argued that the "Grouping of people in perception does not, in itself make for (negative) prejudice - it merely makes such beliefs and attitudes possible" (p. 506, emphasis in original). Social grouping can just as easily lead to favorable attitudes toward a group and it is the "nature of the cue that supports the grouping" that is critical to whether or not negative prejudice follows [26]. It is not the cue of "mental health" that leads to prejudice, but rather, Krech and Crutchfield argued, the supporting or correlated cues of poverty, special education, and stigma of mental weakness. What is important is to eliminate these correlated cues as a barrier to integrating the mental health student population with the mainstream population. Social Workers are ideally trained and positioned to manage the school culture surrounding perceptions of students with disabilities. Social Workers are also prepared to understand the unique experience of each student both in a diverse school community setting and in a homogenous classroom setting. Schools, staffed with social workers, can benefit from the community care approach by providing an environment that increases students' sense of belonging.

# **Lessons to Learn from Community Care**

The school building contains both the informal and formal community for students. Although the community care approach adopts a macro view of community, there are lessons to learn from the history of this perspective. The community of care approach references the larger community, to include: neighborhoods, religious institutions, local markets and businesses, medical and non-medical settings, etc. The origins of community care were to improve the care of people impacted by mental health effects, in society. The reasons for the shift toward community-based mental health services is complicated [27]. Historically, the challenges to social workers, in implementing this approach, included factors such as the discovery of new medications and treatments, changing social attitudes, and wider government policies. However, economic policies of governments created new funding avenues to promote the implementation of community care.

The varying approaches of institutionalization and communitybased care are all responses to mental illness [28]. The era of implementing asylums was interpreted as a departure from the abandonment of groups of the poor mentally ill and private provision for the wealthy. Then the community care approach was seen as a variant of a continuum of enhancements to mental illness services. The impulse behind community care was to improve the standards of mental health provision. Social workers should see the integration of students, impacted by a mental health illness, as part of the continuum of enhancements to mental health services. The student community, in a school setting, relegate mental health students to the peripheral of school activities and engagement. For example, the location of special education classrooms, support service personnel offices, and recreational areas for students, provided with mental health services, are often isolated from traditional-student learning spaces. The location of classrooms for students, impacted by mental health illnesses, are customarily in areas of the school that are visited less-frequently. The physical and social isolation of students with mental illness may have negative implications.

One of the most important arguments put forward in support of community care is that prolonged periods of isolated care are, in and of themselves, damaging. The same argument stands for students isolated from peers during extended times in the school environment. Furthermore, it is argued that services need to exist to intervene at an earlier stage to provide support to those suffering from any form of mental distress. Additionally, exposing students impacted by mental distress, at an early age, to students in traditional school environments may have a positive long-term affect. A community of care model make provisions that ideally develops tiers that serve the individual and community need. Historically, the asylum system resulted in a complete social imbalance. Services were almost always operated in isolation from communal engagement. The focus of modern mental health services is similarly unbalanced. The insurance-risk dominated model of service delivery focuses on a smaller population group. The concern is that this means that the social determinants (http://www. who.int/social determinants/en/) of and the impact of mental illness become obscured or marginalized. This focus on audit, compliance, and regulation has been termed bureau-medicalization [29].

The justification for the development of community-based mental health services is based on clinical and moral arguments. It is a consolidation of pragmatic and idealistic approaches. The idealism was embedded in human rights which suggested that Communitybased services would be, by definition, more humane. Lamb and Bachrach [30] argue that this was based on a moral argument with minimal supportive evidence. The supporters of community based mental health services did not argue that asylums should be replaced by increased seclusion alternatives, like jail. Deinstitutionalization, a progressive policy aimed at reducing the civic and social isolation of the mentally ill, failed to accomplish their goals [31]. Moon [32] and Knowles [33] shows the ways that asylums have been replaced by a fragmented network of bedsits, housing projects, day centers, or increasingly, prisons, and the criminal justice system. This process was labeled "trans-institutionalization", which incorporates the ideas that individuals live in a community setting but have little engagement with others and major social interactions are with professionals paid to visit or monitor them. Kelly [34] suggest that social seclusion is a form of structural violence, which highlights the impact of a range of factors including health, mental health status, and poverty. These trends are likely to increase as the direction of services withdraws from decentralized provisions [35]. Although the case was made for the benefits of this model, it is important to understand the limitations.

# Problems in the community care movement

The problems in the community care movement can be summed up as idealistic assumptions of community care and normalization.

Community Care Assumptions	
Care	Community is therapeutic and caring in nature
Transition	Chronic and long-term mental health transitioned from special services easily and without adverse consequences
Treat	Mental illness can only be understood and treated in its social context
Integrate	Teachers, students, family and relatives can take up the burden of integrated mental health students
Prevent	Community care programs and services can successfully treat chronic disability present in the school or prevent its development in the first instance
Moral	Community care is a moral enterprise with humanitarian ground to reject institutional care
	Table 1. Community Care Assumptions

Researchers critically assessed the underlying assumptions of the community care movement. These are as follows:

Critics suggested that all these assumptions of community care were actually false rather than the reality of caring for mental health students in the community [36]. Others have shared similar concerns challenging whether the community could fulfil the ideology and functions of community care. Both Hawks and Bachrach assumed that good community care was not a realistic idea. Outcome studies found that many mental patients were left uncared for within the community. Similarly, the principles of normalization have been challenged. In principle, it is good to pay due respect to the rights and equal opportunities of the disabled. In practice, its advocates appear to have left many disabled persons in the community without sufficient care and protection. In the de-institutionalization and community care movements, the advocates have tended to utilize the ideology of community and normalization to close 'expensive' centralized supports but provide cheap and insufficient community services for the individuals impacted by mental health [37-39].

#### The types of community care

Centuries ago, scholars identified two types of community care [40]. The two care models were described as 'care in' and 'care by' the community. 'Care in' the community means care provided in the community and refers to formal care in service units. In school settings, this would resemble mental health service providers deliberately distributed throughout the building with rather than in isolation. For example, the office of key support professionals, such as social workers and psychologist, will be located near classrooms in proximity to the direct learning spaces. This proximity will normalize the coexistence of students receiving mental health services with traditional peers. 'Care by' the community implies the care provided by informal or natural networks [40, 41]. In school settings, this would resemble service embedded in traditional classrooms alongside peers in the same physical location. For example, school systems invest in additional support staff so that social workers are integrated into the classroom student ratio.

In Bulmer's view, the failure of the community care movement is mainly due to the under-development of informal community care [41]. Community care should not only be interpreted as transferring institutional care into formal community care or decentralizing medically oriented hospital care into small units of mental health-related services. It should also mean the development for students, impacted by mental health, of natural support systems such as peers, family and friends. It is encouraged to challenge assumptions that every community has the capacity to fulfil all the requirements of providing adequate community care. Furthermore, it is discouraged to maintain a pessimistic view that all communities are harmful to the care and rehabilitation of students with mental health services. Rather,

one should put more effort into estimating and developing the caring potentials of the learning community by smoothing the coordination of formal services, educating the general public to accept students with mental health services, and supporting the teachers and administrators to care for the students in a more decentralized environment.

Community care (de-centralized) and institutional (or centralized) care for students, impacted by mental health, should not be interpreted as mutually exclusive to each other. In application, the protective functions of small-sized mental health services can never be under-estimated [39]. They can never be replaced by community care services, especially in dealing with psychiatric and medical emergencies. Early thinkers pointed out that severe and chronic mental patients require good and humane institutional care [36]. The failures of the community care movement are partly due to the assumption of the total elimination of the centralized care and partly due to the neglect of the protective and custodial function of good and humane medium-sized or small mental health services. For schools, it is important to value the existing mental health supports that occur in the isolated spaces and see the extension of services as the movement towards integration of classrooms. In other words, it is critical to promote shifting to the de-centralization and integration of mental health services towards a proximal distance of direct instruction. Also, it is important to understand the impact on social workers as the profession that is key to understanding the limitations of the community care approach.

# Implications for social work practice

Historically, social workers have been involved in all aspects of mental health services, especially at the community level. Clinical social workers were sometimes the only mental health providers in a geographic area. The contribution of social workers in the development of the community care movement can never be overstated. The deinstitutionalization movement generated an opportunity for social workers to develop aftercare and community support for individuals impacted by mental health [42]. The problems of the community care movement have strong implications for social work practice. If they can be handled properly, they represent good challenges and opportunities for social workers. Schools already depend on social workers to exist as a bridge between the external neighborhood community and the school environment. Social workers will maintain that community function for the integration of students impacted by mental health into mainstream school environment. However, the environment under consideration is on a micro scale that only includes the school-based environment.

# Enriching the concept of community care by normalization and social integration

The concept of community care should have been enriched by the

debate of normalization and social integration in caring for mental patients [43-46]. One of the reasons for the idealistic assumptions of community care is the concept that the mental patients can be integrated into the community immediately without any burdens and problems. Nevertheless, theories of social integration and normalization stress that the rehabilitation and community care of students with mental health concerns should be a gradual process that requires acceptance by peers, the services, the school-community, the professionals, and their families. In the absence of a rigorous rearticulation of the concept of normalization, community care will be a question of pushing back a disabled individual into an ignorance traditional school-community, both of which reject and are mutually exclusive of one another. Without the concept of social integration, community care will remain a sudden transfer of an isolated student from the specialized treatments to a strange and unfamiliar schoolcommunity where s/he cannot adapt. The ideology of normalization and social integration is closer to the values of social work, such as respecting the individuality, dignity, self-determination and integrity of every mental patient in his or her process of rehabilitation.

# Developing an inclusive community for students

In the community care of mental health students, a social worker should spearhead the implementation of an inclusive community. Social work intervention in psychiatric rehabilitation and community care services should not be confined to passive individual-oriented skills training, casework or counselling approaches. Community development in the form of community education, locality development, and even social planning Rothman [47] has to be included in social work intervention with students impacted by mental health. Social workers in community care services must identify themselves as community workers. Recommended roles are as follows:

	Social Worker Roles
Educator	Social Workers as community educators, to educate the public about the real facts of mental illnes and the characteristics of students impacted by mental health
Advocate	Social Workers as community advocators, to advocate the rights and needs of students impacted by mental health and their relatives
Organizer	Social Workers as community organizers, to organize suitable community groups and school programs so as to increase the social integration of students impacted by mental health
Developer	Social Workers as school developers, to develop school-level awareness of mental health and increase the acceptance of the social integration of students impacted by mental health
Facilitator	Social Workers as community facilitators, to facilitate normal and constructive daily communication and interaction between the students impacted by mental health in community care services and students within the school
Planner	Social Workers as community planners, to participate in the process of planning related school and community facilities for the social integration of students impacted by mental health.

Table 2. Roles of Social Workers

Through exercising all these roles, social workers can gradually develop the community to become caring and supporting in the social integration of students impacted by mental health.

Social Workers should also have sensitivity to the differences between formal and informal community care structures. Formal and informal community care are not mutually exclusive. They are complementary of each other. First, formal community care service agencies can designate professional resources for developing informal support networks, such as support team members, peers, teachers and volunteers, so that individuals impacted by mental health can be treated in an integrated, normalized environment. Second, informal community care networks, once established, can reduce the load of formal community care for individuals impacted by mental health. The leading thought is that the prevention of mental relapse is increasing likely within stable networks that lead to a sense of belonging. These natural support networks, if properly developed, create more effective and long-lasting resources for formal community care. Third, formal community care in terms of good and humane small mental hospitals, residential hostels and community mental health centers no doubt can provide good support, shelter and treatment for those mental patients and out-patients with poor and rejecting relatives, friends, neighbors and colleagues. However, these services should not be targeted as the final end of mental patients. Rather, their aim should be to prepare patients to rebuild better social supports for their return to the community. Finally, good informal community care in forms of mutual aid groups and teachers and student groups can provide a role in advocating the rights of students impacted by mental health. These groups should work hand in hand with the professional formal community care services. Social workers should be ideally the more suitable for strengthening the linkage of formal and informal community care.

# Conclusion

This article reviewed the relationship between the processes of moving individuals impacted by mental health for macro communities and micro school communities. The similarities highlight the key elements that provides implications for social work practice. To implement the suggestions, schools should be willing to put enough resources into developing appropriate community care strategies and developing the school into an inclusive community. Education leaders should not regard community care as a cheaper way of replacing existing care. Secondly, within a multi-disciplinary team setting in mental health services, social workers' unique contribution in intervention, school and community development should be recognized and supported by decision makers. Finally, the care and dependency elements in community care should be replaced by an ideology of mutual support among administrators, teachers and students within the school. Students, impacted by mental health, should be regarded as members of the school community too. Only in these ways can the potential and strengths of students, impacted by mental health, be developed during their sense of belonging and

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