

Overall, the paper is well done and can significantly contribute to the literature. The introduction and literature review are thorough and well-executed. However, I recommend expanding the results section. Rather than solely including quotations, or with minimal descriptions, it would be beneficial for the author to first elaborate on each theme and then incorporate the relevant quote as an example. There are also additional articles in the reference section that are not referenced in the body of the paper. They need to be either removed or cited.