## Reviewers' Response Report -

## THE GAP IN BETWEEN: SOCIAL WORK PRACTICE IN THE MIDST OF THE TECHNOLOGICAL ERA

The following are the comments/suggestions made by the reviewers.

1. Adding a few real-world case examples or organizational models would enhance practical relevance.

We agreed with the comments, we have revised and added the example on p.5.

2. In paragraph related to Introduction: Clearly introduces the topic and significance but could benefit from stronger transitions and clearer articulation of the central research gap.

We agreed with the comments, and revised on the Introduction section on p.3.

3. In paragraph related to Historical Development: This section is informative and helps establish context, though it would benefit from concise summarization to improve flow.

We agreed with the comments and made necessary adjustment from pp.3-5.

4. In paragraph related to Current Technological Integration: Provides good practical examples, but adding more global perspectives or comparative data (e.g., crosscountry practices) would strengthen the analysis.

We agreed with the comments, we have revised and added some current practice from two countries, China and Australia on p.5.

5. In paragraph related to Benefits and Challenges: Balanced discussion, though more emphasis on clients' lived experiences and intersectional factors would improve depth.

We agreed with the suggestions, and added section and edited accordingly from pp. 5-7.

6. In paragraph related to Strategies for Moving Forward: Offers concrete and actionable suggestions, though feasibility and implementation challenges could be further elaborated.

We agreed with the suggestions, and edited it accordingly from pp. 7-8.

7. In paragraph related to Conclusion: Effectively summarizes the core argument, but could reinforce the call to action for practitioners and policymakers more strongly.

We agreed with the suggestions, and edited it accordingly on p. 8.